



## Connect Your Clients with Oral Health Care

DentistLink is a free referral service that connects people in Washington state to oral health care in their community. DentistLink serves everyone—Apple Health (Medicaid), commercially insured and uninsured clients.

With DentistLink, **community organizations serving Apple Health clients can help people find a provider who accepts their insurance.** This service is free to use for clients, providers and community organizations.

### How DentistLink Works

DentistLink hosts an **up-to-date directory** of oral health providers that accept Apple Health (Medicaid) and clinics that provide sliding-scale care to those without insurance.

#### 1. Assess Client Needs

We respect client privacy. Our Referral Specialists simply **ask a few basic questions** about the oral health care needs of the person, their age and where they live. This information is kept secure and is only used to connect individuals to care.

#### 2. Provide Referral

Our Referral Specialists then **provide contact information of a nearby provider** who accepts the client's insurance and can deliver the care they are seeking.

#### 3. Connect to Additional Resources

If needed, our Referral Specialists help **connect clients to additional resources**, including transportation services to and from the appointment.

#### 4. Prepare for Success

Once clients are connected to an oral health provider, DentistLink shares tips to **prepare clients for a successful visit** and will **follow up** to ensure they were able to make an appointment.

**Learn how DentistLink can help support your organization and your community.**

Contact Svea Stromme at  
[SStromme@ArcoraFoundation.org](mailto:SStromme@ArcoraFoundation.org)

### Ways to Connect With DentistLink



Visit **DentistLink.org** and search for a Provider.

**Send referrals directly** to DentistLink by logging into our website. Our Referral Specialists will contact the person you referred.



Call or text a Referral Specialist directly at **844.888.5465**

Apple Health (Medicaid) covers 2.1 million people in Washington, yet **fewer than 4 in 10 enrollees saw a dentist in the last year**, even though oral health is essential to overall health.

DentistLink allows community organizations to focus on what they do best to meet the needs of their client, without the worry about finding oral health services.

# ARCORA

The Foundation of Delta Dental of Washington